Srishti Srivastava

Product manager building AI and self-serve products in regulated fintech. 8+ years in fintech: 4+ in product, after starting as a software engineer.

Bengaluru, India · srishti.srivastava25@icloud.com · linkedin.com/in/srishti-srivastava1 · srishtisrivastava.netlify.app

EXPERIENCE

Product Manager, Digital Products · JPMorgan Chase, Bengaluru — Feb 2026 – Present

- Designed and shipped an LLM-based agent that automates schema mapping, the manual step in onboarding new systems, using patterns from 250+ system schema documents. Cut analyst hours per system onboarded by 60%, with 99%+ of mappings matching analyst-verified ones.
- Own product vision and roadmap for a real-time platform integrating 250+ systems at 500 TPS peak, prioritizing across 4 internal domains (Fraud, Risk, Servicing, ML) and aligning 3 engineering teams and 2 business units.
- Defined guardrails (rate limiting, audit logging, fail-safes) with Compliance and Risk so the platform met regulatory requirements, and set the balance between new delivery and technical debt with engineering leads.

Product Owner, Wealth Management & Investment Products · BNY, Pune — Apr 2022 – Feb 2026

- Owned strategy and launch of a self-serve Investor Portal for HNI/UHNI clients across multiple business lines and geographies. A phased go-to-market with sales, marketing and operations reached 30% of eligible clients in month one and deflected 720 routine advisor calls a month against the pre-launch baseline.
- Ran 20+ research sessions with portfolio managers, advisors and investors, turning findings into journey maps that set the roadmap and MVP scope, and drove 3 major iterations of the portal's Figma prototypes through usability testing.
- Delivered cash-withdrawal automation, multi-account portfolio views, real-time balance checks and self-serve reporting with engineering, QA and UAT teams.
- Built adoption dashboards (engagement, feature use, task success, error rates, segment penetration) and used them to find friction points and reprioritize the backlog.
- Led PI planning for the investment product line, resolving competing priorities and cross-team dependencies across 3 geographies without formal authority.

Senior Software Engineer · HSBC, Pune — Jul 2018 – Mar 2022

- Re-architected the register-search system for insider-trading compliance monitoring, cutting queries from multiple seconds to near-instant while keeping audit trails complete.
- Built production systems for compliance monitoring and bond-issuance operations in SQL and Python, with APIs and event-driven data pipelines.
- Worked directly with business stakeholders to diagnose pain points and recommend solutions, then built them; defined requirements for issuing bond tokens on blockchain.

PROJECTS

- **Drishti 2026** (iimb26drishti.netlify.app): led a team of 6 to build the website for IIM Bangalore PGPEM's business and cultural fest, now used for merchandise pre-orders, inter-college registrations and sharing event details online instead of on paper.
- **Dadimaa ke Khazaane** (dadimaashop.com): built a D2C crystal storefront for a friend from idea to live site, covering positioning, trust signals, bundles and pricing and content-led SEO. Now run independently by its owner.

EDUCATION

Weekend MBA (PGPEM), Indian Institute of Management Bangalore — 2026 – 2028 (expected)
B.E. Computer Science, Rajiv Gandhi Proudyogiki Vishwavidyalaya, Indore — 2014 – 2018

CERTIFICATIONS, RECOGNITION & LEADERSHIP

- Generative AI and Agentic AI with Business Applications, IIM Bangalore (2025) · PSPO I, Scrum.org (2024) · SAFe POPM, Scaled Agile (2023)
- Pat on the Back Award, HSBC
- Co-led the Community Pillar of Women in Engineering at BNY: mentorship, events and professional development for 200+ members.

SKILLS

Product: Roadmapping & Prioritization, Go-to-Market, User Research, Prototyping & Usability Testing, Success Metrics

Technical: SQL, Python, APIs, Event-Driven Systems (Kafka), System Design

AI: LLM Agents, Prompt Design, Human-in-the-Loop Workflows, AI Accuracy Evaluation

Tools: Mixpanel, Tableau, A/B Testing, JIRA, Figma, Claude Code